

## **Guide to Create a Banner Life Agent Log In**

To enter the secure agent portion of the website (www.LGAmerica.com), the agent login requires the agent/agency number and a password. Please note that agent/agency numbers containing the character "0" should be typed as a zero, using the numerical key and not the letter key. Not using the zero key will deny access. The password is automatically preset as the tax identification number for organizations licensed as corporate entities and as the social security number for individuals. It is important to not enter spaces or hyphens. Once the agent/agency number and password have been entered, select the login button. This will access the secure agent center.

To help those who may have forgotten their password, LGA has created a Forgot Password link. To retrieve your password, select this link and enter the agent number, social security number or tax identification number and mother's maiden name previously provided at initial registration. Once you complete the information, click Submit and the next screen will provide your password. This screen will also give you the option to login or to change your password. To change your password, select the Change Password link. Enter your agent number and current password, then enter your new password and confirm your new password. Once you have entered the information, click Submit.